

Progress Report October 1, 2006 – March 31, 2007

Strategic Plan: Vision, Mission and Values 2006-2011 & Strategies, Outcomes / Milestones and Yardsticks of Success (2006 - 2008) available at <http://www.eln.bc.ca/view.php?id=1275>

Bold Step 1: Enhancing our Services

Strategy	Outcomes / Milestones
1.1 Licensing	<ul style="list-style-type: none"> ✓ Conducted and released annual Ranking Survey http://www.eln.bc.ca/view.php?id=1442. Identified Lexis Nexis Quicklaw and EBSCO Education Research Complete as top priorities ✓ Added new product: EBSCO Business Source Complete ✓ Renewed 32 products ✓ Coordinated EBSCO Business Source Complete Information Sessions, helped vendor develop on-demand BC Stats Teleconference Training Sessions
1.2 Resource Sharing	<ul style="list-style-type: none"> ✓ 12 libraries have implemented Ariel 4.1.1 ✓ Ariel 4.1.1 implementation survey completed Nov. 2006 ✓ 11 in-depth consultation / training sessions on reSearcher products (GODOT, CUFTS, CJDB admin) ✓ Released early information on forthcoming dbwiz trial to partner libraries for budgeting purposes ✓ Met with BC Research Libraries Resource Sharing Experts ✓ Attended Auto-Graphics User Group meeting Jan. 2007 ✓ AGent upgraded to Version 2.6

<p>1.3: Virtual Reference</p>	<ul style="list-style-type: none"> ✓ 7 new libraries joined the service Jan. 2007 ✓ All 27 partner libraries now participating, contributing approximately 208 staff hours per week ✓ Hours expanded to 67 per week ✓ Over 5,300 questions answered (post-secondary) ✓ BC ELN Staff hired to accommodate heavy demand for evening / weekend service ✓ 5 joint public/post-secondary training sessions around the province; 66 new service providers trained ✓ Released AskAway Marketing Toolkit http://www.eln.bc.ca/view.php?id=1434 ✓ Investigated and coordinated plans for summer service ✓ Presented sessions at Ontario Library Association conference, Education Institute, SLAIS
<p>1.4 Information Literacy</p>	<ul style="list-style-type: none"> ✓ Developed design guidelines document to support the BCcampus Academic Resource Toolbox (ART) project ✓ Developed alpha-version of the web portal for the ALPS LINK project (facilitates sharing of library instruction materials through the SOL*R learning object repository) and demonstrated at the December ALPS meeting

Bold Step 2: Building the BC Library

Strategy	Outcomes / Milestones
2.1: Provincial Symposium on BC Library	<p>To be scheduled, in coordination with Public Library Services Branch</p>
2.2: Expanded Licensing Strategy	<p>2.2.1 Coordinated Provincial Licensing</p> <ul style="list-style-type: none"> √ Met with Educational Resources Acquisitions Consortium (ERAC), and Public Library Services Branch (PLSB), to develop strategy for cooperative licensing initiatives. √ Preliminary discussions for Auto Repair Centre provincial license. <p>2.2.2 e-HLbc Consortium (Electronic Health Library of BC)</p> <ul style="list-style-type: none"> √ Contract for e-HLbc administration until March 31, 2008 finalized √ Launched website February 2007 √ Planned web and in-person EBSCO and Ovid training sessions √ Hiring of e-HLbc Coordinator underway √ See e-HLbc Progress Report for more detail http://ehlbc.ca/about/documents <p>2.2.3 Coordinated National Licensing</p> <ul style="list-style-type: none"> √ BC ELN led licenses during this period included: CPI-Q, Canada's Heritage from 1844, Lexis Nexis √ BC ELN benefited from offers led by other consortia: e-HRAF Archeology, e-HRAF Ethnography, Project Muse
2.3: One-Card Strategy	<p>CPSLD is leading coordination of a post-secondary one card. BC ELN role to be decided.</p>

Bold Step 3: Developing Digital Collections

Strategy	Outcomes / Milestones
3.1: Facilitating the Creation of Digital Collections	<ul style="list-style-type: none">√ Attended <i>Toward a Digital Information Strategy for Canada: National Summit</i> (Library and Archives Canada) http://www.collectionscanada.ca/scin/012033-611-e.html√ Met with Public Library Services Branch, Irving K. Barber Learning Centre, and Alouette Canada, to discuss potential joint projects√ Preliminary discussions on portal for BC digital collections
3.2: Provincial Institutional Repository (IR) Strategy	BC ELN staff monitor IR developments locally and internationally.

Bold Step 4: Raising our Profile

Strategy	Outcomes / Milestones
Targeted communication for different audiences	<ul style="list-style-type: none">✓ Released first batch of stories from the Appreciative Inquiry Interviews✓ Developed rotating quotes for BC ELN website✓ Updated BC ELN brochure✓ Developed and released AskAway portal http://www.eln.bc.ca/vr_portal/✓ Released BC ELN Connect, Communiqué, December 2006, March 2007 http://www.eln.bc.ca/view.php?id=75

Bold Step 5: Strengthening our Infrastructure

Strategy	Outcomes / Milestones
5.1: Strengthening our Infrastructure	2006 - 2011 Strategic Plan <ul style="list-style-type: none">✓ Hired librarians for AskAway service and e-<i>HLbc</i>✓ Completed office renovations✓ Expanded office to accommodate new staff✓ February 2007 Budget Presentation✓ Released Staff News announcement highlighting staff changes✓ Investigated new webhosting options and tested website migration✓ Rolled out improved (off-site) access to our file server
5.2: Membership Criteria	<ul style="list-style-type: none">✓ Discussions with AVED.