
Highlights

Licensing

- New licenses signed for Films on Demand and Alexander Street Press Academic Videos online
- Negotiated new national license terms and conditions for Access Science on behalf of Consortia Canada
- Conducted 2011/12 Resources Forum and Ranking Survey

Communication

- Conducted further articulating strategies action planning at December All-Partner Meeting
- Released 2011 *Innovation & Success*

Collaborations and Initiatives

- Coordinated development of the e-*HLbc 2012 Case for Renewal*. All sites agreed to renew.
- Produced the *AskAway 2011 Actions & Achievements* report, including the 2012/2013 funding request for BCcampus
- Provided pilot-phase project management and coordination for the WriteAway collaborative virtual writing support service at the request of BCcampus and the WriteAway Concept Committee.
- Discussed expansion of access to government and ICIS (Integrated Cadastral Information Service) data for educational and research purposes to all BC ELN partner libraries with Ministry and ICIS staff

Bold Step 1 Increasing the Format and Content Range of Online Resources

Strategy 1.1 Grow Learner Resources (Collaborative Collection of High Quality Resources)

Maintain and expand collaborative collection of learner resources to include more content and a wider variety of formats, including streaming video and ebooks.

Progress

- Negotiated licenses for two new products: Films on Demand and Alexander Street Press Academic Videos Online, ranked first and second in the 2010/11 Ranking Survey
- Offered Project MUSE University Press e-books collections in collaboration with the International Coalition of Library Consortia (ICOLC)
- Conducted 2011/12 Resources Forum and Ranking Survey
- Surveyed libraries in preparation for Undergraduate Foundation Collection renewal
- Participated in national discussion on e-books
- Continued conversations with National Film Board for CAMPUS service
- Negotiated new national license terms and conditions for Access Science on behalf of Consortia Canada
- Renewed 40 products

- Discussed expansion of access to government and ICIS (Integrated Cadastral Information Service) data for educational and research purposes to all BC ELN partner libraries with Ministry and ICIS staff

Collaborations

- Multiple meetings with The Alberta Library, COPPUL and e-HLbc to discuss joint initiatives
- Chair and website lead for Consortia Canada
- Prepared agenda and coordinated facility preparations for national meeting of Consortia Canada
- Participated in eBOUND meeting, March 14-15, 2012, between the Association of Canadian Publishers, the national collective voice of English-language Canadian-owned publishers, and representatives from Canadian regional and national academic consortia to discuss licensing of Canadian ebooks to Canadian academic research libraries

e-HLbc Administrative Centre

- Coordinated development of the e-HLbc 2012 *Case for Renewal*, distributed to members in January. All sites agreed to renew.
- Welcomed two new affiliate members:
 - Health Employers Association of BC
 - Boucher Institute of Naturopathic Medicine
- Renewed boutique licenses for e-CPS/e-Therapeutics+ and the Canadian Health Research Collection
- See Progress Report for details
at http://ehlbc.ca/sites/default/files/AdministrativeCentreProgressReport_Spring2012_o.pdf

Strategy 1.2 Foster BC Library Collections Gateway

Support and expand the provincial resource sharing network.

Progress

- Updated CUFTS Free! Open Access Collections. Now contains > 12,000 journals and magazines, an increase of 1,000 since the last Progress Report
- Participated in preliminary discussions with InterLINK, the BC Libraries Cooperative, and Libraries and Literacy on the future of resource sharing in British Columbia
- Updated monthly free MARC records for freely available electronically Legislative Library serials and monographs to March 2012
- Participated in Auto-Graphics User Group teleconferences. Current developmental focus is on new Web 2.0-based interface built on html5

Bold Step 2 Facilitating Learning Commons Services

Strategy 2.1 Support AskAway Collaborative Virtual Reference Service

Maintain and coordinate the provincial post-secondary collaborative virtual reference service AskAway.

Progress

- Conducted an analysis of current summer staffing; facilitated AskAway Advisory Committee recommendation for a new approach to summer sustainability. Agreement to move forward on AskAway summer sustainability recommendation achieved by BC ELN Steering Committee, and AskAway summer scheduling initiated based on recommendation. For more information, see: <http://www.eln.bc.ca/view.php?id=2002>

- Created supporting materials for the AskAway service support fee increase, as well as documentation for committees and participating libraries
- Answered over 16,500 learner questions, a 7% increase over the same period in 2010-11.
- Provided in-person training for 6 new service providers, an online refresher for 5 service providers, and 2 remote basic training sessions
- Designed new AskAway logo and marketing materials
- Developed and promoted new public website AskAway.org
- Supported formation of AskAway Software Selection Committee and initiation of 2012/2013 software selection process; collected patron exit survey comments regarding software to inform software selection
- Facilitated discussions at Advisory Committee and Emerging Technologies Committee meetings around feasibility of adding text message reference to the AskAway service
- For additional details, see the AskAway Coordinator Reports, available here: www.eln.bc.ca/askaway/documents/AAReport201204.pdf

Strategy 2.2 Explore opportunities to facilitate additional learning commons services

Actively seek opportunities to participate in the development and support of learning commons services, such as the WriteAway Collaborative Virtual Writing Service, Virtual Study Rooms, or Resumé Writing / Career Services.

Progress

- Provided initial pilot-phase project management and coordination for WriteAway as the WriteAway Administrative Centre collaborative virtual writing support service at the request of BCcampus and the WriteAway Concept Committee
- Facilitated the development of WriteAway pilot project timelines & objectives in collaboration with the WriteAway Concept Committee
- Supported WriteAway Software Selection Subcommittee with selection process; prepared & posted a Request for Proposal to three vendors
- Set-up demonstration of shortlisted platforms for wider audience; solicited feedback from larger BC post-secondary writing community
- Compiled and submitted WriteAway Funding Request 2012/13 to BCcampus
- Developed and posted BC Online Writing Support Services survey to all BC post-secondary institutions in order to research online writing support services & best practices to inform WriteAway Service Guidelines; compiled results and posted to the WriteAway website: http://bcwriteaway.ca/writingsupportsurvey_2012.php
- Worked with Service Guidelines Subcommittee to develop WriteAway service guidelines

Bold Step 3 Supporting Province-Wide Digitization and Scholarly Communication Initiatives

Strategy 3.1 Connect Learners, Educators & Researchers with Digital Collections

Contribute leadership and coordination to provincial and national digitization projects in cooperation with other groups such as the BC Digitization Coalition and Canadiana.org.

Progress

- Participated as a member of the BC Digitization Coalition in the ongoing planning and development of key services including a digital collection hosting service, a provincial search portal, and a metadata wrangling service to assist with migrating data from existing collections. The services are expected to begin launching over the next few months, and will be a benefit to partner libraries in every stage of the digitization process

Strategy 3.2 Articulate & Implement Open Access Archives Strategies

Articulate and implement appropriate role for BC ELN in managing open access archives (e.g. Institutional Repositories, Learning Object Repositories) and supporting adoption by BC ELN partners.

Progress

- Conducted preliminary investigation of institutional repositories in BC and collaborative IRs.

Bold Step 4 Ensuring a Relevant, Responsive and Sustainable BC ELN

Strategy 4.1 Strengthen our Infrastructure

Ensure that the BC ELN Office has the human and financial resources needed to meet its Strategic Vision Goal effectively and efficiently.

Progress

- Conducted *Further Articulating Strategies* action planning at December 2011 All Partner Meeting
- Moved to temporary quarters while renovations of BC ELN offices in progress
- Hired Librarian Leah Hopton to assist with various BC ELN and e-HLbc initiatives
- Met with new Ministry representative Kate Cotie, Director, Strategic Policy and Planning, Sector Strategy & Quality Assurance

Strategy 4.2 Communicate Effectively

Develop and refine BC ELN communications through targeting messages and marketing for diverse audiences.

Progress

- Released December (9:3) BC ELN Connect
- Released 2011 Innovation & Success <http://www.eln.bc.ca/view.php?id=1793>
- Produced *2011 AskAway Actions & Achievements* report, including the 2012/2013 funding request for BCcampus
- Met with new Director of Nicola Valley Institute of Technology Library