
Highlights

Licensing

- Renewed Undergraduate Foundation Collection for 3 years
- Signed new licenses for National Film Board CAMPUS, Canadian Electronic Library – Canadian Publishers Collection (ranked second on 2011/12 Ranking Survey) and EBSCO Academic E-books
- Negotiated renewal of Oxford University Press products on behalf of Consortia Canada
- Released results of 2011/12 Resources Forum and Ranking Survey

Communication

- Released May 2012 BC ELN Connect

Collaborations and Initiatives

- Provided pilot-phase project management and coordination for the WriteAway collaborative virtual writing support service at the request of BCcampus and the WriteAway Concept Committee.
- Joined ICIS (Integrated Cadastral Information Service), expanding data for educational and research purposes to all BC ELN partner libraries
- Conducted Institutional Repository Needs Assessment Survey
- Welcomed new Associate Member University Canada West

Bold Step 1 Increasing the Format and Content Range of Online Resources

Strategy 1.1 Grow Learner Resources (Collaborative Collection of High Quality Resources)

Maintain and expand collaborative collection of learner resources to include more content and a wider variety of formats, including streaming video and ebooks.

Progress

- Negotiated new licenses for Canadian Electronic Library – Canadian Publishers Collection, ranked second in the 2011/12 Ranking Survey and National Film Board – CAMPUS, ranked first in 2011 Public Performance Rights Survey
- Renewed the Undergraduate Foundation Collection: negotiated low annual increases with the vendor based on a 3 year agreement for great pricing stability. Assisted several partner libraries with data requests to support their internal renewal and fund request processes. Renewed access for Ministry of Advanced Education staff to the UFC bundle
- Joined ICIS (Integrated Cadastral Information Service), expanding access to ICIS member and provincial geographic data for educational and research purposes to all BC ELN partner libraries
- Developed ICIS website for students and faculty, transferred from AVED
- Offered EBSCO Academic e-books collection in collaboration with other Western Canadian library consortia
- Released results of 2011/12 Resources Forum and Ranking Survey
- Initiated reviews of Model License for BC ELN / COPPUL and Consortia Canada
- Coordinated the Consortia Canada renewal of Oxford University Press, with over 100 libraries participating through consortia across Canada. Working with those consortia on steps to

streamline the renewal and implement improvements to the content, pricing, and licence terms

- Renewed the Feature Film Public Performance Rights license. In a time of uncertainty due to the enactment of the copyright amendment act, coordinated a process to survey participating libraries and then negotiate a modified invoicing cycle with the PPR agencies
- Completed transition of Wilson products to EBSCO following the EBSCO / Wilson merger
- Renewed 40 products

Collaborations

- Multiple meetings with The Alberta Library, COPPUL and e-HLbc to discuss joint initiatives
- Website lead for Consortia Canada

e-HLbc Administrative Centre

- Negotiated the purchase of Primal LWW JBI Book Collection 2011, Primal Pictures Anatomy & Physiology Online, and Primal Pictures Premier Library Package - PLUS!
- Renewed boutique licenses for SPORTDiscus and SPORTDiscus with Full Text
- Participated actively in the Canadian Virtual Health Library (CVHL) Resource Team
- See Progress Report for details at <http://ehlbc.ca/about-us/key-documents>

Strategy 1.2 Foster BC Library Collections Gateway

Support and expand the provincial resource sharing network.

Progress

- Updated CUFTS Free! Open Access Collections. Now contains > 14,000 journals and magazines, an increase of 2,000 since the last Progress Report
- Participated in Auto-Graphics Virtual User Group meeting
- Invited Associate Members to participate in researcher basic services (GODOT and CUFTS)
- Updated monthly free MARC records for freely available electronically Legislative Library serials and monographs to August 2012

Bold Step 2 Facilitating Learning Commons Services

Strategy 2.1 Support AskAway Collaborative Virtual Reference Service

Maintain and coordinate the provincial post-secondary collaborative virtual reference service AskAway.

Progress

- Managed launch of University Canada West as new AskAway participating library
- Implemented summer sustainability model, formalizing summer structure to ensure adequate staffing and balanced participation
- Coordinated May to August 2012 schedule, utilizing new summer sustainability model
- Coordinated September 2012 to April 2013 schedule; 8 institutions volunteered a total of 14 hours beyond their commitment levels
- Managed scheduling, project work, and hiring for auxiliary staff, who provided 36 - 47 hours of service per week
- Worked with Emerging Technologies Committee to develop and issue an SMS (text message) reference service backgrounder and survey to all AskAway participating libraries to gauge interest in a consortial SMS reference service
- Worked with Software Selection Committee to finalize AskAway platform functional requirements; coordinated 4 vendor demos for the committee
- Trained 33 new and returning service providers during 3 in-person training sessions with 26 participants, and 1 online refresher with 7 participants

- Developed new marketing materials, and coordinated printing and delivery to sites
- Prepared staff portal for migration to Drupal-based site
- See AskAway Coordinator Reports for details:
<http://www.eln.bc.ca/askaway/index.php?page=advcomm#minutes>

Strategy 2.2 Explore opportunities to facilitate additional learning commons services

Actively seek opportunities to participate in the development and support of learning commons services, such as the WriteAway Collaborative Virtual Writing Service, Virtual Study Rooms, or Resumé Writing / Career Services.

Progress

- Continued to provide pilot-phase project management for WriteAway (a collaborative virtual writing support service) as the WriteAway Administrative Centre
- In preparation for a proof of concept trial, developed communication infrastructure to support institutional coordinators and tutors at participating sites
- Coordinated the administrative setup of the eTutoring platform, the software used to support WriteAway, in collaboration with the Connecticut Distance Learning Consortium (CTDLC)
- In partnership with CTDLC, trained a total of 17 institutional coordinators, service partners, and tutors in use of the eTutoring platform and WriteAway policies
- Managed proof of concept trial of WriteAway, which included participation from four participating sites: College of the Rockies, Douglas College, Kwantlen Polytechnic University, and Simon Fraser University
- Compiled feedback from service partners (CTDLC, BCcampus) and participating sites; presented key recommendations and next steps based on this feedback to the Concept Committee
- Continuing to build infrastructure and additional communication tools and resources in preparation for a full implementation of WriteAway

Bold Step 3 Supporting Province-Wide Digitization and Scholarly Communication Initiatives

Strategy 3.1 Connect Learners, Educators & Researchers with Digital Collections

Contribute leadership and coordination to provincial and national digitization projects in cooperation with other groups such as the BC Digitization Coalition and Canadiana.org.

Progress

- Participating actively in the BC Digitization Coalition (BCDC), and the BCDC Technical Sub-Committee
- Provided input in the planning and development of the BC digital heritage search portal
- Provided input in the formation of a digital collection hosting service
- See BC Digitization Coalition website for more details: <http://wbtw.ca/>

Strategy 3.2 Articulate & Implement Open Access Archives Strategies

Articulate and implement appropriate role for BC ELN in managing open access archives (e.g. Institutional Repositories, Learning Object Repositories) and supporting adoption by BC ELN partners.

Progress

- Consulted with managers of libraries with existing or planned institutional repositories and BCcampus
- Released May 2012 BC ELN Connect article, *Institutional Repositories in British Columbia*: <http://eln.bc.ca/newsletter/201204/article.html>
- Conducted Institutional Repositories (IR) needs assessment survey
- Released results of IR needs assessment survey and sent call for volunteers for an IR Concept Committee

Bold Step 4 Ensuring a Relevant, Responsive and Sustainable BC ELN

Strategy 4.1 Strengthen our Infrastructure

Ensure that the BC ELN Office has the human and financial resources needed to meet its Strategic Vision Goal effectively and efficiently.

Progress

- Moved from temporary to renovated BC ELN offices
- Welcomed new Associate Member University Canada West
- Began development of upgrades to BC ELN financial system to merge separate invoicing approaches and provide better reporting to catch errors

Strategy 4.2 Communicate Effectively

Develop and refine BC ELN communications through targeting messages and marketing for diverse audiences.

Progress

- Released May (9:4) BC ELN Connect
- Communicated WriteAway progress to the wider writing support community
- Conducted site visit to Yukon College
- Multiple blog post aimed at AskAway partners